



Create or edit Eduroam/WiFi-account & password

When connecting to JU's wireless network, you'll need to use an account name and password that's different from your JU-account credentials.

Below you'll find the steps how to create or change these credentials.

Open up the page for self service user account.

You will find the self service page at:
The kiosk computers located around campus
Student Web

Direct link: <http://ju.se/myaccount>



Self Service
User Account

Self service user account

Login to:

- ▶ Activate different ways of changing a forgotten or expired password for your user account by yourself and send confirmation.
- ▶ See information about your account, such as the duration.
- ▶ Change your password for your user account.
- ▶ Change your password for your eduroamaccount (WiFi).
- ▶ Managing your JU-Card
- ▶ Upload a photo for your JU-Card (this service is only available before you have obtained your JU-Card).

Your user account

- Self service user account
- Forgotten or expired password?
- Forgot your username?

Log in

Username:

Password:

[» Forgotten or expired password?](#)

[» Forgot your username?](#)

Login with your JU-account credentials.

JU Card

Your JU Card is linked to user **johjon**. If you would like to change PIN or cancel the card log in with user **johjon**.

Contract of Liability

Current contract of liability is approved.

Password for user account

Password is valid to 2018-08-25 [Change my password](#)

Password for Eduroam account (WiFi)

Eduroam account: **jojo10on@ju.se** [Information about eduroam account](#)

Password is valid to 2021-08-30 [Change my eduroam password](#)

Save
Logout

Scroll down to the bottom of the page and click the link “Change my eduroam password”.

Password for Eduroam account (WiFi)

Eduroam account: **jojo10on@ju.se** [Information about eduroam account](#)

Password is valid to 2021-08-30 [Hide](#)

Enter new eduroam password:

Repeat new eduroam password:


ⓘ The password must be exactly 7 characters, i.e. at least 7 characters and a maximum of 7 characters, contain at least one small letter (a-z), at least one large letter (A-Z) and at least one number (0-9). Read the complete [password rules here](#).

Save
Logout

On this page you can now see your login username to eduroam. (yourusername@ju.se)
 Now choose a password for your eduroam/wifi account.
 The password must be exactly 7 characters, i.e. at least 7 characters and a maximum of 7 characters, contain at least lowercase letter (a-z), at least uppercase letter (A-Z) and at least one number (0-9).
 Feel free to check the full password rules at the link on the webpage.
 When you're finished choosing a password click save and wait.

Changes are saved

User information



Username: **jojo10on**

Name: **Jonas Johansson**

If the password supplied fulfilled the password rules, the message “Changes are saved” will be displayed.

If you receive an error message, scroll down and try picking a new eduroam password.

Your eduroam account and password should now be created/updated.

Now try connecting with your device using your eduroam account (yourusername@ju.se) and your 7 character eduroam password.

If you encounter any problems connecting with your device, try looking through our manuals/guides for wireless connection.