



JÖNKÖPING UNIVERSITY

## How to confirm your private contact information using the Self-Service.

- Click on the icon "Account Self Service"



[Account Self Service](#)

- Log in with your studentmail and password.



Use your JU e-mail address and password

boem20yq@student.ju.se

JU password

Logga in

Har du problem att logga in med ditt konto?  
Kontakta [IT Helpdesk](#).

[Glömt eller utgången lösenord?](#)

- On the page you will find "Private contact information" here you fill in both a private email address and a mobile number. Then click on "Save"

### Private contact information

Your private contact information will be stored in internal and administrative systems. In order to use password reset, you need to confirm both your private email address and mobile phone.

Email address

\_\_\_\_\_

Confirm E-mail address

Mobile phone

\_\_\_\_\_

Confirm mobile phone

Save

- **Then fill in the code that has been sent to your e-mail and mobile number. Then click on "Save"**

## Confirm personal email

Fill in the code sent to

Code sent to email \_\_\_\_\_

NOTE! Use "Cancel" button if something goes wrong or if you can't access your email.

Save

Cancel