



JÖNKÖPING UNIVERSITY

## Reset your password on a kiosk computer (Using One-time password)

- Click on the icon "Account Self Service"



[Account Self Service](#)

- Proceed by click on "Glömt eller utgången lösenord"



Use your JU e-mail address and password

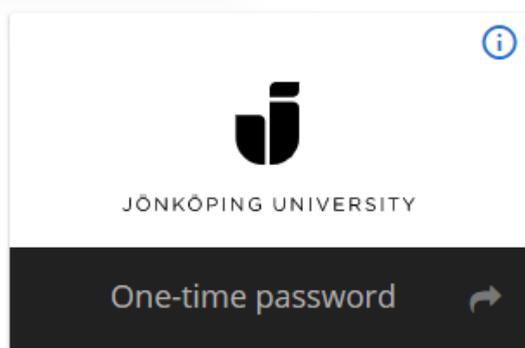
  

Logga in

Har du problem att logga in med ditt konto?  
Kontakta [IT Helpdesk](#).

[Glömt eller utgången lösenord?](#)

- Select the option "One-time password"  
(If you have an account at Antagningen, you can instead select the option "Antagningen.se" and follow the instructions there).

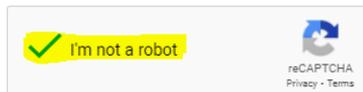


- Enter your Username, click on "I am not a robot" and Next.

## Password reset - Username

Reset your user account password via One-time password.

Username \*  
boem20yq



Cancel Next

- On the next page, choose "I want to use my confirmed contact information" Then you will receive a verification code that is sent to both your private email -address and mobile number.

To get a one-time password, you need to have verified your "Private contact information" before.

One-time password

I want to use my confirmed contact information.

\*.\*@hotmail.com

0739\*...\*31

Cancel Next

- Enter the One-time password from both E-mail and mobile.

## One-time password

Please fill in One-time password sent to your private contact information.

One-time password via email

NAah5PuU

One-time password via mobile

NAah5PuU|

**OBS EXEMPEL!**

Cancel Next

- On the next page, enter a new password for your account.

# Password

Fill in your new password below.

Password will be changed for: *boem20yq*

Fill in password

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Repeat password

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Cancel

Next

- And you're done!

# Password

Fill in your new password below.

Password will be changed for: *boem20yq*

Your password has been changed

Logout