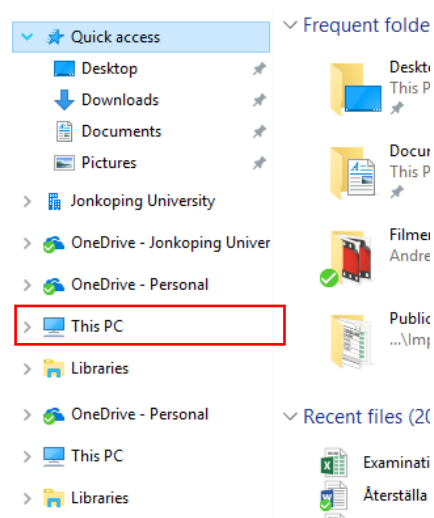




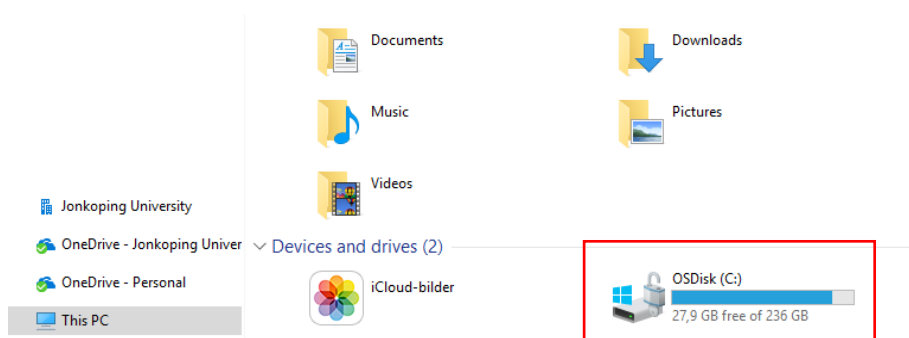
Restoring lost admin rights (PC)

If you switch off your computer using the power button during the start up of or during the writing of an exam/demo exam in Inspira, you may lose your administrative rights of your computer. In order to restore these, do the following:

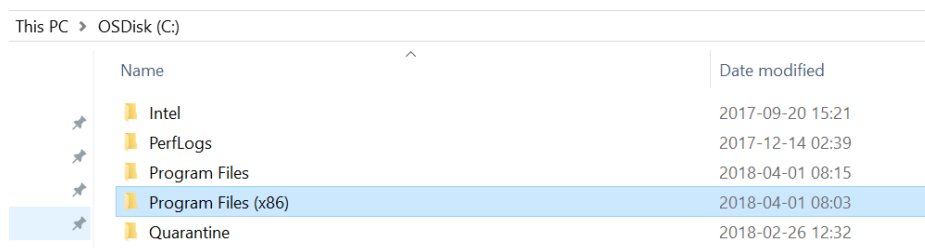
1. Go to **File Explorer**
2. Double click on **This PC**



3. Double click on **C:**

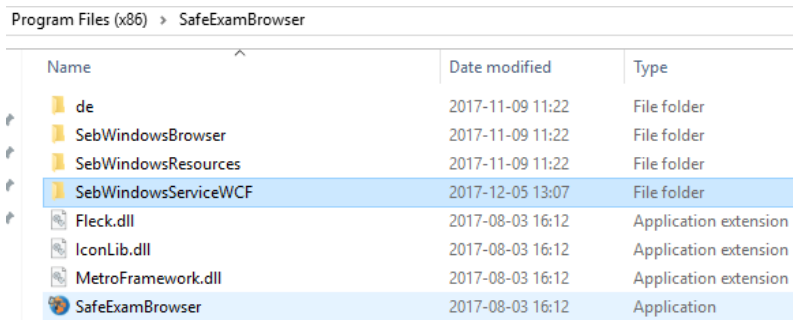


4. Double click on the folder **Program Files (x86)**

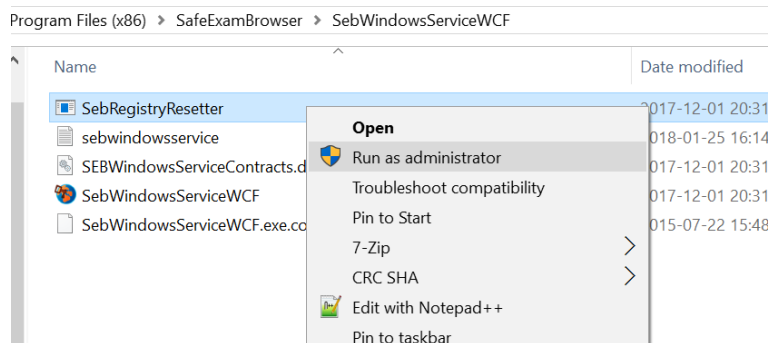




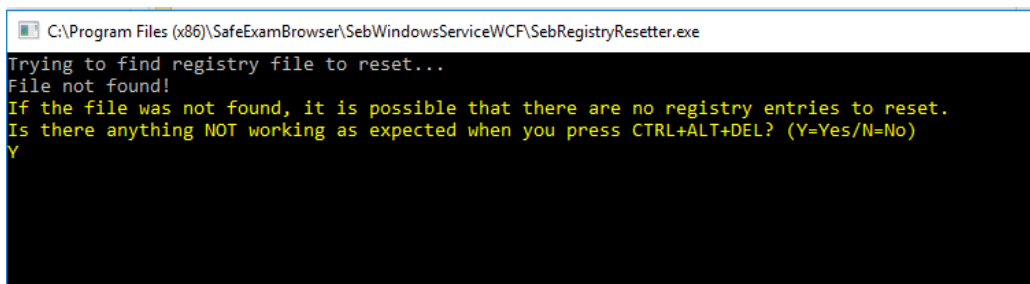
5. Double click on the folder **SafeExamBrowser**
6. Double click on the folder **SebWindowsServiceWCF**



7. Right click the folder **SebRegistryResetter** and choose **Run as administrator**



8. Fill in the user name and password for the administrator of the computer.
Have you borrowed the computer? Ask the owner for this information
9. Answer with a **Y** for “Yes” on the following question
10. Press **Enter**



11. Fill in the user name of the concurrent user and press **Enter**
12. Finished!

If the problem remains, make a case in our case management system. You will find the link at ju.se/student/en/digital-exam