

JÖNKÖPING UNIVERSITY

IT Helpdesk Jönköping University Manual Created by lundav Modified 11/4/2016

Connecting a laptop running Windows 7 and Vista to the wireless network eduroam

Make sure your wireless network card is activated.



Click on the icon as displayed to list the available networks. Click **Eduroam**.

Not connected	4 9
Connections are available	
Wireless Network Connection	^
eduroam	all.
Connect automatically	ct
Jonkoping_University	.ul
Open Network and Sharing Center	

Click **Connect**.

Network	Authentication	
Please enter	user credentials	
	Iundav@ju.se	
- # -	•••••	
	01/	

Type your username, followed by @ju.se, and your eduroam password. If you are a guest at Jönköping University, type in the username and password provided by your home university.



Click Connect. Important: Click Connect as soon as possible!

You are now connected to eduroam.

If the Network authentication box with user name and password returns you may have to add the network manually:

Right click the Network icon. Click on "Open Network and sharing center". Click on "Manage wireless networks".



Click on add and then "Manually create a network profile". Enter the information as displayed in the following steps:

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ⓒ 🕞 🗢 📶 « Network and Internet ➤ Manage Wireless Networks 🗾 🗸 Search Manage Wireless	Netwo	orks	P
Mana all Manually connect to a wireless network	1		
Add Ad How do you want to add a network?			0
Manually create a network profile This creates a new network profile or locates an existing network and saves a profile for the network on your computer. You need to know the network name (SSID) and security key (if applicable). Create an ad hoc network This creates a temporary network for sharing files or an Internet connection			
Cancel O items			

Network name: eduroam

Security type: WPA2-Enterprise

Encryption type: AES

Then click Next.

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@.	📶 « Network and Internet 🕨	Manage Wireless Networks	- ↓	Search Manage Wireless	Vetworks	Q
Mana	🚱 💷 Manually connect to	o a wireless network	(far)			
Add Ac	Enter information	for the wireless network you wa	nt to add			0
	Network name:	eduroam				
	Security type:	WPA2-Enterprise				
	Encryption type:	AES 👻				
	Security Key:		Hide chara	octers		
	V Start this connec	tion automatically				
	Connect even if	the network is not broadcasting				
	Warning: If you	select this option, your computer's privacy	might be at ris	sk.		
l				Next Cancel		
	0 items					

Click on "Change connection settings".

(Manually connect to a wireless network	
Successfully added eduroam	
Change connection settings	
Open the connection properties so that I can change the settings.	
	Close
	ciose

Make sure the settings are correct, then select the Security tab.



Make sure the settings are correct, then click on Settings.

1	(-
1	eduroam Wireless	Network Properties	
ľ	Connection Sec	urity	
	Security type:	WPA2-Enterprise	
	Encryption type	e: AES 👻	
	Choose a netwo	ork authentication method:	
	Microsoft: Prot	ected EAP (PEAP) Settings	
	Remember n	my credentials for this connection each	
	dine i moge		
	Advanced se	ettings	
		OK Cancel	

Make sure the settings are correct and make sure that all VeriSign certificates are checked. Then click on Configure.

en connecting:				
/ Validate serv	ver certifica	te		
Connect to	these serve	ers:		
edurad1.	hj.se;edura	d2.hj.se		
rusted Root C	ertification	Authorities:		
Starfield Cl	ass 2 Certif	fication Authority	,	
📃 Thawte Pre	emium Serve	er CA		
🔲 thawte Prin	mary Root (CA - G3		
Thawte Time	nestamping	CA		
UTN-USER	First-Object	t		
	ass 3 Public	Primary Certifica	ation Authority	/ - G5
VeriSign Cla	abb bit abite	, , , , , , , , , , , , , , , , , , , ,	1	
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Uncheck "Automatically use my windows logon name and password" and click ok.



Click on the pop-up message and type in your username followed by @ju.se and your eduroam password.

Additional in Click to provide	nformation is needed to connect eduroam. * × additional information.	8:23 AM
	Windows Security Network Authentication Please enter user credentials Inlch@hj.se OK Cancel	

Further troubleshootimg:

Read Frequently Asked Questions on ju.se/helpdesk

Check your firewall settings.

If you receive a message that you are typing an incorrect password but you are sure it is correct, log in to www.ju.se/myaccount and change your password.

Note! The connection to internet is made with your computer's public IP-address. It is important that your computer has a firewall and antivirus software installed and updated! Any abuse or charge of abuse will lead to disconnection of your account from the Jonkoping University network.